



CATTERY ON THE HILL – TERMS AND CONDITIONS

1. I, the undersigned, am the legal owner / guardian of the cat/s:

_____ (Name / Age / Sex) as booked
into the Cattery on the Hill.

2. Payment

I hereby agree to the rates as quoted by the Cattery on the Hill.

A 50 % deposit of the total amount due is required to secure the booking. Failure to make this payment means that a booking cannot be guaranteed.

Full payment is required prior to arrival or when checking in.

As no credit card facilities are available and cheques are not accepted; payments can be made in cash when checking in or via Electronic Funds Transfer into the Cattery on the Hill Bank account:

CA Rademeyer
Standard Bank
The Glen, Branch 006005
Account 20 751 541 7

Please email proof of payment to bookings@catteryonthehill.co.za

3. Cancellations

Should I cancel my booking 14 days before the booked date, 50% of the booking fee will be forfeited and any cancellations hereafter will result in a complete forfeit of the deposit.

4. Changes to the booking dates

Should I request an extension of the booked dates once my cat/s are checked into the cattery I understand that the Cattery on the Hill is under no obligation to oblige with this request as this will be subject to availability of accommodation. An additional surcharge, up to double the daily rate, may be levied for the additional days requested and you will be notified of this amount upon acceptance of the additional days.

These additional days must be paid in full prior to collection of my cat/s.

Other changes to booking dates prior to checking in will need to be confirmed in writing.

5. Failure to collect my cat/s

Should I not collect my cat within 7 days of the stipulated collection date and I fail to contact the Cattery on the Hill to make alternative arrangements, I accept and understand that the cat/s will become the property of the Cattery on the Hill and they may rehome or donate the cat/s to the local SPCA. I understand that I will be liable for the cattery fees for these 7 days.

6. Vaccinations and parasite treatment

I hereby declare that my cat/s is / are fully vaccinated and all vaccinations are current. I understand that failure to present a vaccination certificate will nullify my booking and I will forfeit my deposit in full. I will ensure that my cat/s have received a topical top spot treatment against external parasites prior to arrival at the Cattery on the Hill. However, I agree that should my cat/s have any external parasites (ticks or fleas) on presentation at the Cattery on the Hill, that I will purchase a topical top spot treatment on admission that will be applied to the cat/s.

7. Veterinary services

I understand that should my cat/s become ill or injured during the stay at the Cattery on the Hill, the Cattery on the Hill has my permission to either contact my usual vet or the vet that the Cattery on the Hill uses so that veterinary care can be rendered to my cat/s. I agree that I am fully liable for this veterinary account and agree that the veterinarian and clinic may invoice me directly for this expense. I indemnify the Cattery on the Hill for these expenses. Cattery on the Hill will make every effort to contact me to advise me about my cat/s in this regard. I hereby state that to my knowledge the cat/s that I have booked into the Cattery on the Hill are healthy and well and I have disclosed all pertinent medical information to ensure that the cat/s can be looked after appropriately.

8. Indemnity

While I understand that all due care and consideration will be given to my cat/s, I hereby indemnify the Cattery on the Hill, the staff, agents, guests and other persons should any accident, injury, illness, death or escape occur while my cat/s are at the Cattery on the Hill.

I undertake to transport my cat/s to and from the Cattery on the Hill in an appropriate cat box.

Should I bring any item of a personal nature to the Cattery on the Hill, I understand that the Cattery on the Hill will accept no responsibility for such item.

9. Non-payment of the Cattery on the Hill invoice

I understand that the Cattery on the Hill does not run accounts under any circumstance and therefore by booking my cat/s into the Cattery on the Hill, I agree to pay the amount due promptly. Failure to make this payment will result in legal action being instituted against me. I understand that all costs relating to the recovering of my debt will be for my account.

10. Changes to this agreement

Any changes to this agreement must be made in writing and agreed to by both parties.

Owner: _____

Signed on _____ (date) at _____ (place)

CATTERY ON THE HILL (COTH)

CA Rademeyer